CASH HANDLING POLICY

RED RIVER COUNTY

JANUARY 27, 2025

CASH HANDLING

Strong internal controls for cash collection are necessary to prevent mishandling of county funds. They are designed to safeguard and protect employees from inappropriate charges of mishandling funds by defining their responsibilities in the cash handling process. The County cash handling policy requires that the Auditor's Office approve areas receiving cash as a cash collection point unless established by statute. A cash collection point is defined as a department that handles cash regularly. Although departments with casual cash collections are not recognized as cash collection points, they must follow the same cash handling policies and procedures that apply to the cash collection points.

"Cash" is coins, currency, checks, money orders, credit card transactions, and direct deposits. Required procedures for cash collection points include the following:

- Accounting for cash as it is received.
- Adequate separation of duties and checks and balances, which includes cash collecting, depositing, reconciling and reporting.
- Proper pre-numbered receipts given for all cash received.
- Approval of any voided cash receipts by supervisor or Elected Official.
- Deposit of cash promptly at the County's Treasurer's Office or into the County Depository into an authorized County account.
- Reconciliation of validated deposit forms to supporting documentation and the account statement.
- Approval by the Auditor's Office of any changes in cash handling procedures.
- Proper safeguarding of cash.

The use of checking or other bank accounts by County personnel for depositing County cash is prohibited unless the Auditor's Office has set up the checking or other bank account. The Auditor's Office will conduct periodic reviews of cash handling procedures.

WHO SHOULD KNOW ABOUT THIS POLICY

Any elected official or administrator with responsibilities for managing County cash receipts and those employees who are entrusted with the receipt, deposit and reconciliation of cash for County related activities. This policy should be included as part of their departmental policies and procedures.

PROCEDURE

Establishing Cash Collection Points

The Auditor's Office must authorize all cash collection points. Before collection begins, departments requesting status as a cash collection point must submit a request to the Auditor's Office that includes:

- Reason(s) why a cash collection point is needed.
- A list of those positions involved with the cash collection point, a description of their duties and how segregation of duties will be maintained.
- Whether there is a need for a change drawer.
- A description of the reconciliation process, including frequency of reconciliation.
- A description of the process for safeguarding cash until it is deposited.
- · A schedule of how often cash deposits will be made.

The request will be reviewed by the Auditor's Office, and if appropriate, submitted to Commissioners' Court for consideration.

Procedures for Cash Collection Points

The following list of procedures is required for the operation of cash collection points:

• All cash received must be recorded through a computerized accounting system with computer-generated official county receipts or official county temporary cash receipts. When a cash collection point with a computerized accounting system uses temporary cash receipts, those temporary receipts must be converted over to computerized receipts as soon as possible. If the conversion can not be accomplished within 48 hours, the cash should be deposited into the department's primary operating account and tracked in detail until it is recorded on the computerized accounting system. The customer must be presented with an official county receipt form with a duplicate record being retained by the receiving department. All numbered receipts must be accounted for, including the original voided receipts. No other types of temporary receipts are acceptable.

- The cash collection point must maintain a clear separation of duties. An
 individual should not have responsibility for more than one of the cash
 handling components: collecting, depositing, disbursement, and reconciling.
- The funds received must be reconciled to the computerized accounting system
 cash report or to the total of the temporary receipts at the end of the day or at
 the end of each shift. Cash must be reconciled separately from checks, credit
 cards, and money orders by comparing actual cash received to the cash total
 from the cash report or to the sum of the cash sales from the manual receipts.
- All cash must be protected immediately by using a cash drawer, safe or other secure place until they are deposited. A secure area for processing and safeguarding funds received is to be provided and restricted to authorized personnel.
- Checks must be made payable to Red River County, to Red River County and the Elected or Public Officials title (i.e. Red River County Tax Assessor/Collector or Red River County Attorney) and must be endorsed promptly with a restrictive endorsement stamp payable to Red River County.
- Checks or credit card transactions will not be cashed or written for more than the amount of purchase.
- Collections must be deposited to the Treasurer's Office or County Depository within 24 hours.
- All cash must be deposited intact, and not intermingled or substituted with other cash.
- Refunds or expenditures must be paid through the appropriate county bank account on a duel signature county-generated check.
- Each Department will use only depository-issued deposit slips for reconciliation of the supporting documentation to the deposit and to the monthly statements of account.

INSTRUCTIONS Cash received in person

A receipt must be issued for each payment received. At a minimum, manual prenumbered receipts must include the date, mode of payment (cash, check or credit card),
and the identification of the department and the person issuing the receipt. Machinegenerated receipts must contain all information required by the accounting system to
properly credit and track the payment.

- All checks must be endorsed immediately with a restrictive endorsement stamp payable to Red River County.
- All voided transactions are to be approved and initialed by the supervisor..
- Only one cashier is allowed access to a specific cash drawer during a single shift.
- Cash must be kept in a safe or secure place if a safe is not available until it is deposited. Alternatives to a safe must have prior approval of the Auditor's Office.

Cash received Through the Mail

- The mail must be opened with two people present and all checks must be endorsed immediately with a restrictive endorsement stamp.
- If the cash is not credited directly into the appropriate county account or receipted through a computerized accounting system, a list of the checks, credit card transactions and or cash should be prepared in duplicate. The list should include the customer's name, amount received, check number and any other information available that may assist in proper allocation of the funds. The envelope should also be retained as part of the records. An official county temporary receipt should be prepared, the original going to the customer, one copy should be kept in the area, one should accompany any deposit processed and a copy left intact in the receipt book and returned to the Auditor's Office.
- Cash must be stored in a safe or other secure place approved by the Auditor's Office until it is deposited.
- Unidentified receipts must be deposited to a depository account approved for such. All reasonable attempts should be made to identify the correct account and transfer the funds.

Balancing of Cash Receipts

- All funds collected must be balanced daily, by mode of payment, by comparing
 the total of the cash, checks, credit cards, and direct deposits to the
 computerized accounting reports, to the pre-numbered receipts totals, and to the
 totals of the money received by mail.
- Over/short amounts must be separately recorded, and investigated and resolved to the extent possible as set out in the over/short portion of this policy.

- Checks must be made payable to Red River County, to Red River County and the Elected or Public Officials title (i.e. Red River County Tax Assessor/Collector or Red River County Attorney.) A double calculator tape of the checks should be included with the checks bundled together.
- Cash must be recorded on the deposit slip in the appropriate space.
- Attach a copy of the Transmittal Batch showing transaction totals for credit card receipts and record the total on the deposit slip.
 Any documentation to back up direct deposit (i.e. IRS Direct Deposit Report).
- Only Depository-issued deposit slips including the appropriate account number(s)
 - and sub-code(s) are to be used.
- Someone not involved with collecting the cash, opening the mail or reconciling the deposit must prepare the deposit.

Reconciliation of Cash Collected

- Balance all cash receipts daily to the accounting system and supporting documentation (daily deposit slips, system receipts, and system reports) and resolve all discrepancies immediately.
- Balance the total monthly receipts to the monthly bank account statements and accounting system monthly reports and resolve all discrepancies.

EXCEPTIONS

The Auditor's Office must approve any exception to these procedures. For example, <u>in</u> cases where there is not enough staff available to maintain complete separation of duties, an alternate process to safeguard County funds must be established and approved by the Auditor's Office. Requests for exceptions to these procedures must be submitted to the Auditor's Office in writing.

RECORD RETENTION

All cash receipts and related documents must be maintained in accordance with Record Retention schedules. Accounting reports, deposit slips, credit card receipts, copies of manual cash receipts, etc. should be kept for six years.

CASH OVER/SHORT

All cash overages and shortages must be documented by individual cash drawers daily and documented with that days activities. Shortages may be covered by overages within the following guidelines and the Cash Over and Short Policy attached as Exhibit A

if all internal controls and checks and balances as approved by the Auditor's are in place. Any single shortage of \$100 or more must be reported to the Auditor's Office immediately. Any combined daily shortage over \$250 must be reported immediately to the Auditor and in writing to the County Attorney. Coverage of daily individual shortages exceeding \$100 or a combined of over \$250 must be submitted to Commissioner's Court for consideration of disposition.

- Daily shortages of less than \$5 per individual cash drawer may be covered by department overages. The loss and the request for coverage of the shortage must be included as a finding in the Auditor's audit reports and must be approved by Commissioner's Court.
- If the shortage is the result of a suspected or documented theft, the shortage must be reported immediately and in writing to the Auditor or County Attorney's Office for investigation, regardless of the amount.
- Failure to follow internal controls, and checks and balances as approved by the Auditor's Office is considered to be at least negligence and could be considered misconduct. In either circumstance, the coverage of any shortage must be investigated and the results submitted to Commissioner's Court for determination of liability of the elected official or department head as prescribed by the following Indemnification Policy and State law.

INDEMNIFICATION AND/OR PAYMENT OF LOSSES BY THE COUNTY

A public officer is strictly liable for loss of any cash collected by his or her office for the county. Any offset policy adopted by Commissioner Court does not affect the strict liability of the officer beyond the specific situations covered by this policy and State law, and does not apply to any loss of funds resulting from the negligence or misconduct of the public officer or his deputy. If Commissioner's Court determines after a hearing that any losses are the result of the negligence or misconduct of the public officer or deputy, the officer shall not be eligible for indemnification by the county for payments of the loss made by the officer to the county. If after the hearing, Commissioner's Court determines that any part or the whole of the losses are not the result of the negligence and or misconduct by the public officer or deputy, the Court may indemnify the public officer to the extent the losses are not attributable to the negligence or misconduct.

The existence of any offset policy is immaterial to the issues of (1) payment of the loss by the public officer, (2) indemnification of the officer after payment of the loss indemnified where the loss was not the result of the negligence or misconduct of the officer or deputy, (3) payment of the loss by the officer's bond or by county insurance that would result in reimbursement to the county for the amount of the loss, or (4) payment from the officer's personal funds, political funds (if an elected official) or salary.

Cash Over and Short Policy

Employees who handle cash are expected to be careful and accurate and to settle their funds each day without overages or shortages. We recognize the possibility that differences may occur from time to time, and we have developed the following policy:

Verbal Warning

A verbal warning is given if an employee has a cumulative cash over or short total of \$25 or more in one month.

Written Warning

After an employee has received two verbal warnings, the third warning will be a written warning.

A written warning will be issued immediately if an employee exceeds an accumulative total of \$100 or more cash over or short in any month.

Termination

Termination will result upon the third written warning.

Any single shortage of \$100 or more may be grounds for immediate dismissal. The Elected Official or Department Head must address each such occurrence in writing under the advisement of Human Resources.

Exceptions

Any exception to the above actions must be approved in writing by the Elected Official or Department Head.

***Warnings or exceptions involving cash overages or shortages shall be retained in the employees' permanent file, separate from other disciplinary action warnings.

I have read and understand the attached Cash Handling and Cash Over and Short Policies	
Elected Official, Department Head, or Employee	Date

JANUARY 27, 2025

RED RIVER\CASH HANDLING & OVER/SHORT

ORDER APPROVING

Red River County Cash Handling & Over/Short Policy

Upon a motion of Commissioner Hut Commissioner Mutty, unanimously and procedures, and the same are hereby approx	
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ORDERED this 27th day of January, 2025	
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Robert Bridges	 2
County Judge	\cap ,
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Commissioner Donnie Gentry	Commissioner David Hutson
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